



PEDIATRIC SPECIALISTS

FOXBOROUGH · WRENTHAM

132 Central Street, Suite 116, Foxboro, MA 02035
Phone: 508-543-8140 | Fax: 508-543-2976

FINANCIAL AND PAYMENT POLICY

At Pediatric Specialist of Foxboro and Wrentham, we are committed to providing high-quality care and maintaining a positive physician-patient relationship. To ensure clarity and mutual understanding, we ask that you review our financial and payment policies below. If you have any questions, please contact our billing office at 508-543-8140 — we are happy to assist you.

Insurance Information

- **Accepted Insurance Plans:** We participate with many major insurance providers. It is the parent/guardian's responsibility to verify that our practice is in-network with your insurance plan.
- **Insurance Card Requirement:** Please present your current insurance card at every visit. Notify us immediately of any changes to your insurance coverage.
- **Understanding Your Coverage:** It is your responsibility to know your policy details, including co-pays, deductibles, co-insurance, covered services, and preferred laboratories. Plans vary widely, and not all services may be covered. Co-payments and deductibles are set by the health plans, not by Pediatric Specialists. We are contractually required to collect these payments.

Note: If incorrect insurance information is provided, or if referrals/authorizations are not covered, you will be financially responsible for the visit. You may submit claims directly to your correct insurance plan for possible reimbursement.

Payments

- **At Time of Service:** Co-pays, deductibles, and outstanding balances are due at the time of service.
- **Self-Pay Patients:** Patients without insurance must pay in full at the time of service unless prior arrangements have been made.
- **Payment Methods:** We accept cash, checks, debit cards, major credit cards, apple and google pay. Online payment options may be available through our patient portal.

Outstanding Balances

Payment Requirement: Prior balances must be paid before your next appointment unless a payment plan is arranged with our billing office.

Divorced/Separated Parents

Regardless of custody or financial agreements, the parent or guardian bringing the child to the appointment is responsible for payment at the time of service. Any reimbursement between parents must be handled privately.

Self-Pay Estimates

Upon request, we can provide a cost estimate for your child's services before your visit. Please note that actual charges may vary based on the services provided.

Collections Policy

Any account with a balance outstanding for more than 90 days may be sent to a collection agency.

Blocked Accounts:

If after 90 days from the date of service co-pays and deductibles are still outstanding, your account will be blocked, therefore you will not be able to schedule an annual visit with us. If your balance is paid in full, or if you go on a payment plan the block will be removed (please allow 24 to 48 hours). Please discuss this with our office manager or billing team if you have questions or concerns.

Medicaid Patients

If you have a Medicaid insurance plan, please be advised that we only accept Mass General Brigham Health Plan ACO as the primary insurance plan. Your child must be listed with this plan and have one of our providers listed as your primary care provider (PCP) in order to be seen. If the PCP that is listed incorrect or if there a discrepancy with patient name, or date of birth, you will be asked to call the insurance plan to correct the information and obtain a reference number before you will be seen. Lastly, if there is an issue with coordination of benefits you will not be able to schedule an appointment until that is resolved. If your Medicaid insurance plan is active, we may not list you as a self-pay patient. Alternately, you may choose to reschedule your appointment to a later date when insurance has been corrected. In addition, we do accept Mass Health Standard as secondary insurance. Please discuss this with our office manager or billing team if you have questions or concerns.

Behavioral assessments & developmental screenings

In accordance with federal law and American Academy of Pediatrics guidelines, we offer early and periodic screening for behavioral and developmental health problems at all well visits. These screening questionnaires allow us to provide your child with the best possible care, are required by the State of Massachusetts, and are covered by most insurance providers. Please be advised some insurance companies do not fully cover this assessment and you may incur a coinsurance or deductible amount for the screening. Also be advise that we perform hearing, vision, and lab screenings that may incur a coinsurance or deductible amount depending on your coverage. Please contact your insurance company for any questions about your benefits.

Motor vehicle accidents & workers' compensation claims

Workers' compensation claims must be authorized by your employer. Motor vehicle accident claims must be billed to the auto insurance carrier. At the time of check-in for the appointment, please be prepared to provide workers' compensation claim number or auto insurance policy info and claim number. We have forms for you to fill out at the front desk to ease the process.

Financial Agreement

Please remember:

- Our relationship is with you, not your insurance company.
- Filing insurance claims is a courtesy; however, payment for all services is your responsibility, starting from the date they are rendered.
- You must know and understand the details of your insurance policy.

All parents/guardians are required to sign our financial policy upon registration.

Pediatric Specialists of Foxboro & Wrentham

Date: September 2025

Signed: Pediatric Office Leadership